

SAP Shared Service Center

 3500+ SAP Consultants	 500+ Implementations	 75+ Global Rollouts	 300+ Support Engagements	 80+ SAP Shared service engagements
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Unique solution delivering

Benefits of engaging with YASH



- Reduce total support cost
- Increase user satisfaction levels
- Faster time to market for your enhancements
- Leadership availability in close proximity
- Quick and risk mitigated transition

Unique solution delivering operational efficiency



- 24*7 support availability
- Service level commitments
- Relevant tools and accelerators
- Efficient Knowledge Management
- 360 degree insights for governance

Differentiators



- Single point of accountability from sales to delivery
- Complete breadth of shared support across core and niche SAP modules
- Customized support packages, as low as 100 hrs per month
- T-shirt based pricing model
- Flexibility to add or modify modules in packages
- Carry forward unutilized hours
- Resource shared across optimal number of customers
- Thought leadership for innovation

Services for your needs...

Technical and functional support



Enhancements and upgrades



Advisory and consulting



Monitoring (interfaces, business processes, batch jobs etc.)

Security & user maintenance

Our credentials

Pioneer in providing technical and functional shared services support

Strategic, Co-Innovation and Global AMS partnership with SAP	Domain expertise and SAP certified specialists	Industry specific SAP Solutions	Global rollout Capability	

Success Stories

	Reduced total cost of ownership by 30% for a leading parking management client		Reduced ticket volumes by 10% consistently Y-O-Y, for a therapeutics major in industry
	Increased business process efficiency by optimizing Goods returns, RFQ, consignment, cycle counting, etc. SAP processes		Achieved 15% YoY resource productivity improvements for largest therapeutics customer
	Improved system uptime to 99.99% by successfully migrating the on-prem SAP landscape to the AWS platform for a large scale food services business customer		Focus on continuous service improvements resulted in reduction of incident re-open rate by 35% for a chemical manufacturing customer

Each of these customers have support packages ranging from 150 - 400 hours per month.

Recognitions

 Application Automation Services - PEAK Matrix Report	 Cloud Advisory, Assesment, & Migration Services - Neat Report	 Next-Gen Application Development & Maintenance (ADM)- Provider Lens Report	 SAP Application Services Report
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Domain Expertise

Manufacturing	Telecommunications	Healthcare	Banking & Financial	Hospitality & Retail
Chemicals	Travel & Logistics	Energy & Utilities	Pharma & Life Sciences	Media & Entertainment

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